



## **WESTERN LANE FIRE AND EMS AUTHORITY**

### **JOB ANNOUNCEMENT**

#### **Mobile Crisis Response Team Client Advocate Full Time Position**

**Posting Date:** August 15, 2022

**Application Deadline:** September 19, 2022

**Position Title:** Client Advocate

**Work Week:** Three to four 24-hour shifts per week that includes 10 hours in the office followed by 14 hours on call.

**Reports to:** MCR Program Manager

**Pay:** \$18.00 per hour while in the office or responding on a call after office hours plus an on-call stipend

#### **GENERAL DESCRIPTION**

Under the immediate supervision of the MCR Manager, the Client Advocate is responsible for responding to and providing resources to persons experiencing mental health episodes, suicidal thoughts, homeless issues, and other emergency situations which does not require law enforcement or pre-hospital EMS intervention. This position provides clerical support in the completion of call documentation and the upload of incident information into Measures and Outcomes Tracking System (MOTS). Client Advocate may assist police with death notification, provide crisis intervention and resources to families who have lost their home to fire, or provide grief support to family members who have just lost a loved one. Client Advocate can also provide support and resource assistance to members of our Fire, EMS, law enforcement communities and their families. This position is scheduled for three to four 24-hour shifts per week that includes 10 hours in the office followed by 14 hours on call.

Application and job information are available online at [www.svfr.org](http://www.svfr.org) or at Siuslaw Valley Fire and Rescue, located at 2625 Highway 101 N. Florence, OR 97439 Monday – Friday between 8:00 a.m. and 5:00 p.m. Applications will be accepted in person, by mail, or by email. For additional information or questions, please call Camille Reyes at (541) 997-3212 during normal business hours.

**Western Lane Fire and EMS Authority is an equal opportunity employer**